

# Support Services Overview and Scrutiny Panel

## Work Programme 2012 - 2013

Proposed work programme	J	J	A	S	O	N	D	J	F	M	A
<b>Finance, Efficiencies, Technology and Assets</b>											
Shared Services Programme Review			6			19					
Carbon Management update					1						
<b>Customer Services</b>											
Revenues and Benefits Monthly Position Statement					1					4	
Revenues and Benefits Customer Interaction										4	
Discretionary rate relief										4	
<b>Human Resources and Organisational Development</b>											
Review other authorities' occupational health services and sickness (referred by Audit Committee on 16.12.11)		2									
Human Resources Workforce Update											
Sickness Policy Review			6								
Interim Staff Survey										4	
<b>Democracy and Governance</b>											
Election Costs											
<b>Corporate Communications</b>											
Social Media Strategy										4	
<b>Policy, Performance and Partnerships</b>											
Community Engagement update											
<b>Other Issues</b>											
Government Policy Changes					1	19				4	8

<b>City and Council Priorities</b>											
Value for Communities											
<b>Task and Finish Groups</b>											
Council Tax Scheme review (Welfare Reform)											

**Key**

\* **New item**

**N.B – items will be automatically deleted from the work programme once they have been considered by the Panel.**